

My Shop's Flash Deals

Seller User Guide

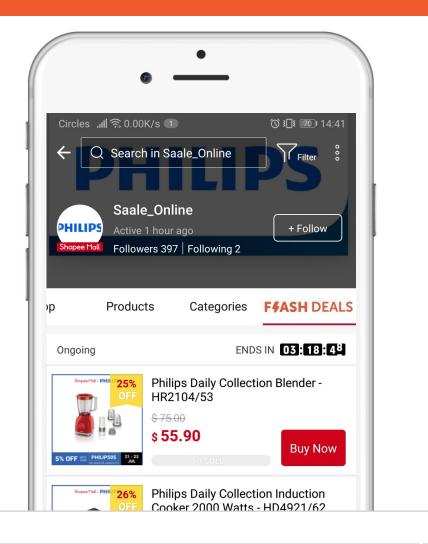
What is My Shop's Flash Deals?

My Shop's Flash Deals' is an exclusive feature in Seller Centre for **selected sellers**. You will be able to self-create your very own Flash Deals and they will be displayed on your Shop page.

Attract shop visitors with limited-time offers to increase orders:

- select the best products in your shop
- set the date, time and discount amount
- view number of clicks and reminders set by users for your items

Your Shop's Flash Deals will be prominently displayed to shoppers when they visit your shop page.



My Shop's Flash Deals at a Glance

Login to Shopee
Seller Centre



new Flash Deal & Select Time Slot

Click on **Create**



Edit products, or View Flash Deal info

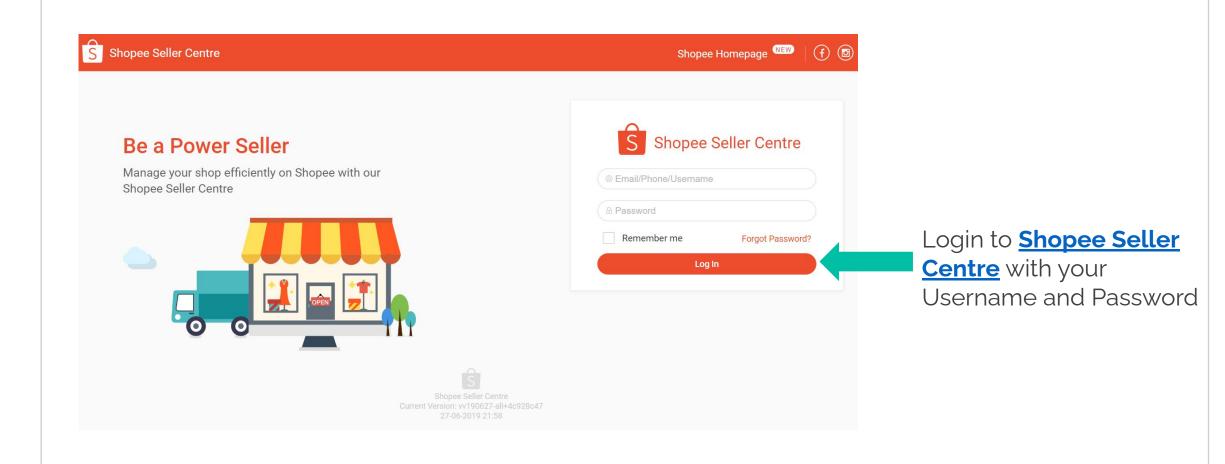
Under Marketing Centre, click on My Shop's Flash Deals.



Enter Flash Deal details & Choose products for the Flash Deal

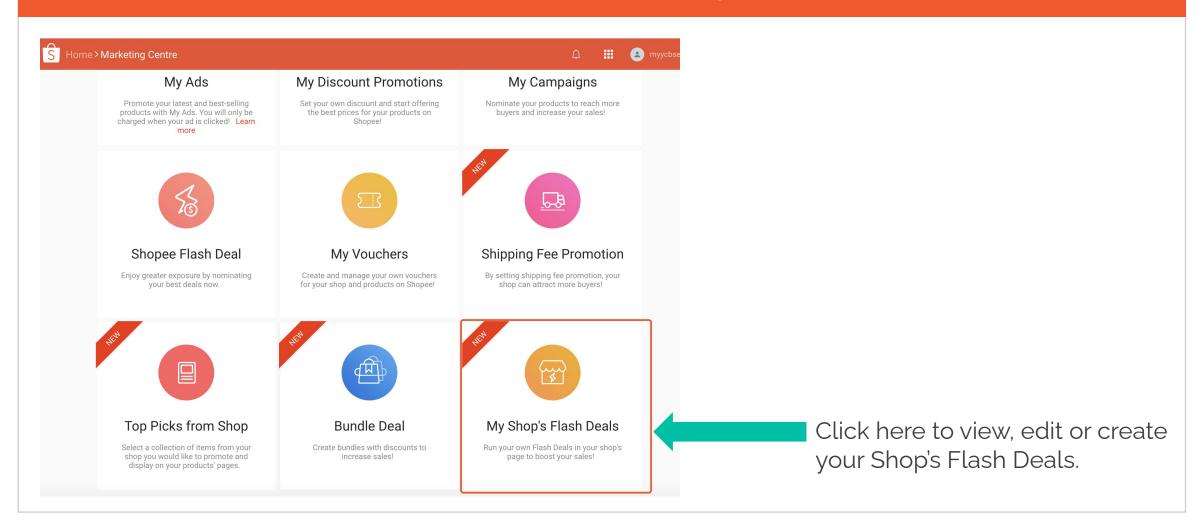


1. Login to Shopee Seller Centre



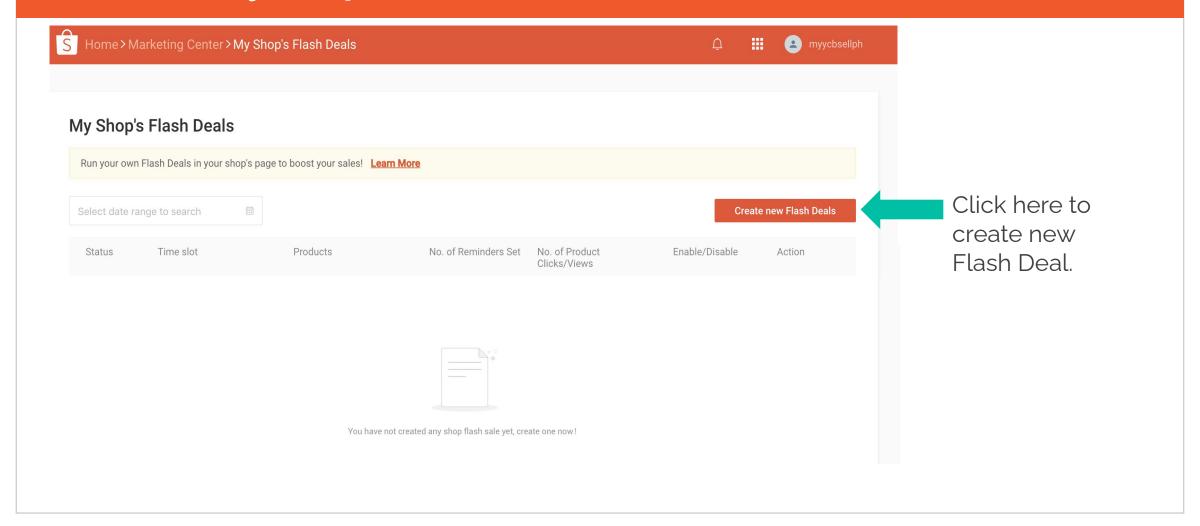


2. Under Marketing Centre, click on My Shop's Flash Deals



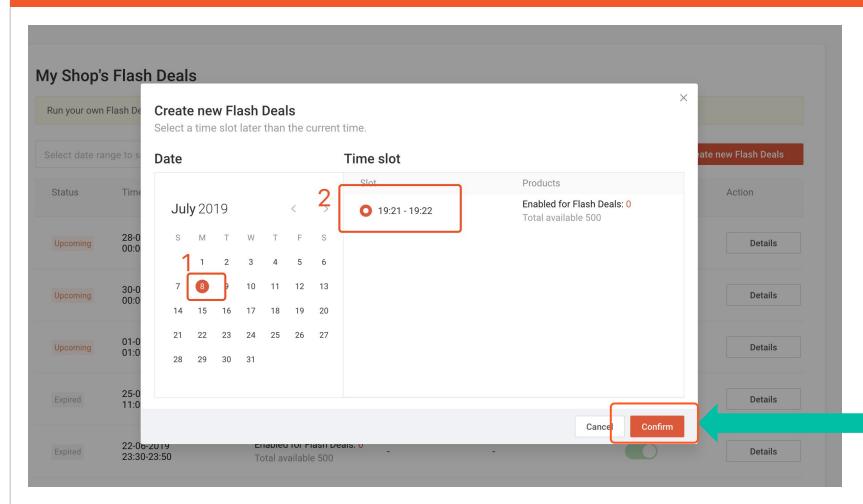


3. Create My Shop's Flash Deals





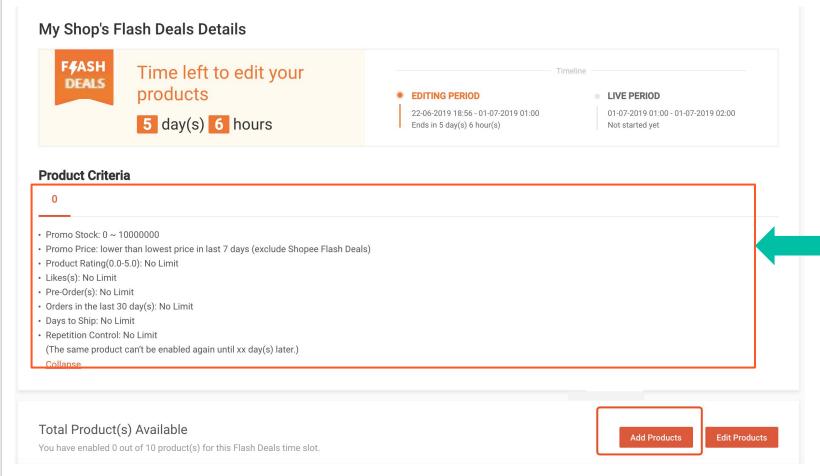
4. Choose a date and time slot for My Shop's Flash Deals



- Select a date for your Shop's Flash Deal
- 2. Select an available time slot from the list

Click **Confirm** to save date and time and see details of your Shop's Flash Deal.

5. Note Product Criteria for your Shop's Flash Deals

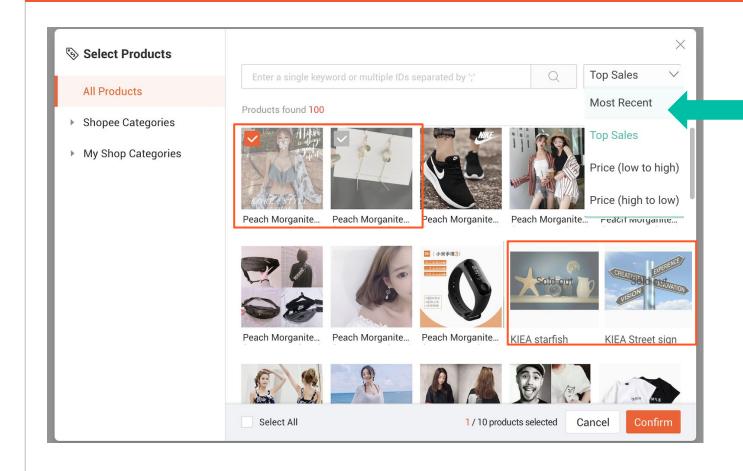


After selecting date and time,
My Shop's Flash Deals
Details page will display the
Product Criteria.

It is important to note the product criteria required for your Shop's Flash Deals. Products that do not meet these criteria cannot be added.

Click on **Add Products** to start selecting your products for your Shop's Flash Deal.

6. Select your products to be added in your Shop's Flash Deals



This **product selector** displays all products in your shop.

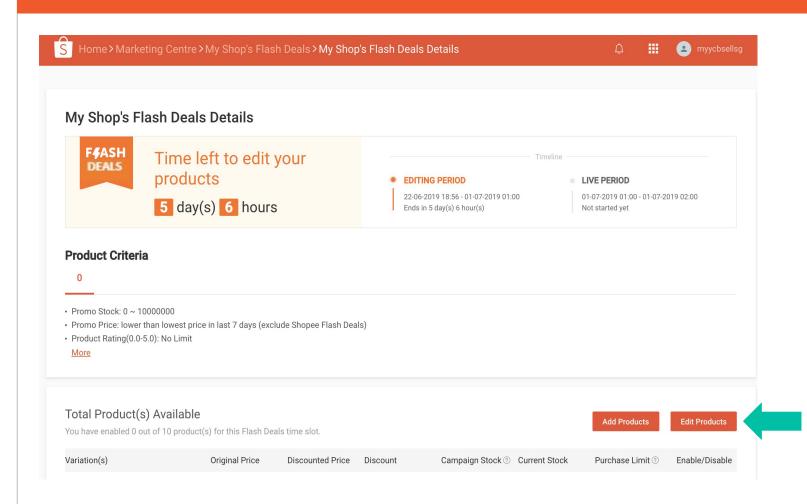
Click on the **drop-down filter** for easier selection of your products!

Greyed out items cannot be selected. Items will be greyed out if:

- a) Product is sold out
- b) Product does not fulfill product criteria

Click **Confirm** to save the products selected.

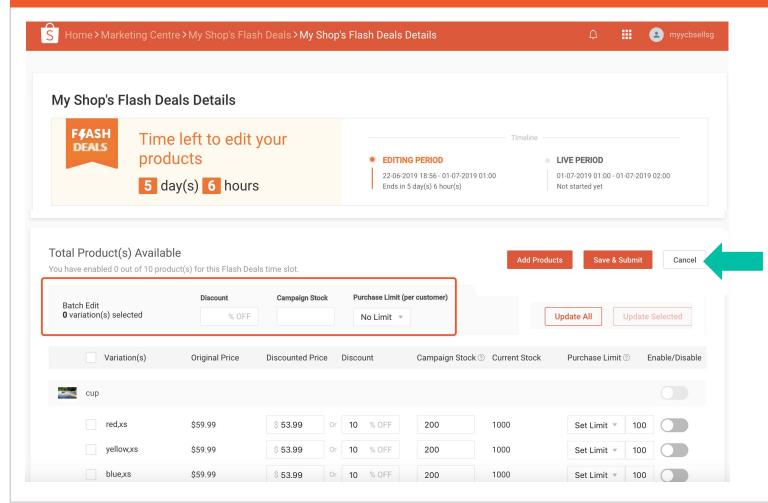
7. Enable your products for your Shop's Flash Deals



Newly-added products will be displayed under **Total Product(s) Available** section and disabled.

To enable your products, click on **Edit Products** to enter flash deal details to newly-added products.

8. Input product details for your Shop's Flash Deals



Please input:

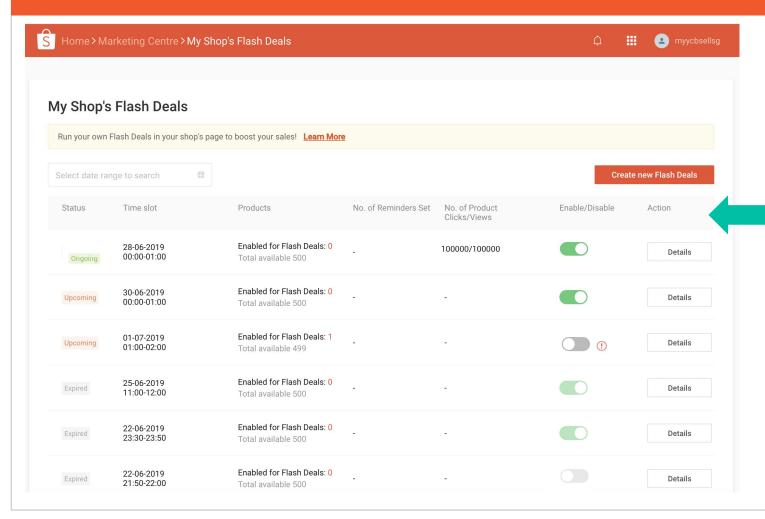
- Discount %
- Campaign stock reserved for Flash Deal
- Purchase limit for buyer Remember to **enable** the item so that it will be displayed to buyers.

Use **Batch Edit** to update

- all product variations (click Update All).
- each or selected product only (click **Update Selected**)

Click **Save & Submit** to save changes

9. You're all Done!



All 'My Shop's Flash Deals' created will be displayed here.

You can view:

- Status of Flash Deal
 - Upcoming, Ongoing or Expired
- Time slot
- Products
- Number of Reminders set
- Number of product clicks/views
- Enable/Disable status
 - Toggle on/off = green/grey
- Click on **Details** to go to each of My Shop's Flash Deals Details page

Creating My Shop's Flash Deals

Q: Can I create My Shop's Flash Deals and also nominate my products for Shopee Flash Deals?

A: Yes, you can participate in both in My Shop's Flash Deals and Shopee Flash Deals if:

- Products selected for the two flash deals are different.
 - Products in both My Shop's Flash Deals and Shopee Flash Deals will appear in your shop's Flash Deal section and tab, with products in Shopee Flash Deal at the top.
 - Products in Shopee Flash Deals will appear in Shopee homepage or Flash Deals listing as usual.
- Time slots selected for My Shop's Flash Deals and Shopee Flash Deals are different

If products and time slot are the same, Shopee Flash Deals will be prioritised

o Products that are the same will be disabled from My Shop's Flash Deals and cannot be enabled until Shopee Flash Deal is over.



Creating My Shop's Flash Deals

Q: Can I submit multiple My Shop's Flash Deals in different time slots on the same day?

A: Yes, you can submit multiple My Shop's Flash Deals in different time slots on the same day.

A: Yes, you can submit multiple My Shop's Flash Deals in different time slots on the same day as long as all products meet the product criteria for My Shop's Flash Deals.

Q: Can I create My Shop's Flash Deals if I have upcoming Shopee Flash Deals the next day?

A: Yes, you can create My Shop's Flash Deals even if you have upcoming Shopee Flash Deals the next day. If you are nominating the same product for both My Shop's Flash Deals and Shopee Flash Deals the following day, you will need to ensure sufficient stock levels to run both promotions.

Q: Can I submit Add-on Deal/Bundle Deal products for My Shop's Flash Deals?

A: Yes, you can submit Add-on Deal/Bundle Deal products for My Shop's Flash Deals, however do note that My Shop's Flash Deals takes priority over Add-on Deal and Bundle Deals, so during the time slot where the product is on My Shop's Flash Deals, the product will not appear under Add-on Deals or Bundle Deals.



Creating My Shop's Flash Deals

Q: What is the difference between My Shop's Flash Deals and a regular Shopee Flash Deals?

A: My Shop's Flash Deals is a new feature that allows sellers like you to select products for limited-time Flash Deals promotion, and display them on your shop page. Unlike Shopee Flash Deals, you do not need to nominate products for checking. You can create your own Shop's Flash Deals whenever you need. Simply select your time slot, products and enter the promotion details. All you need to do is ensure they fit the product criteria stated.

Q: Why is my Shop's Flash Deals disabled after it was created?

A: My Shop's Flash Deals is disabled as the selected time slot has been changed. My Shop's Flash Deals time slots follow time slots of Shopee Flash Deals and will be disabled when time slots are changed or removed. Please select another available time slot.



Creating My Shop's Flash Deals

Q: Why can't I create any My Shop's Flash Deals?

A: My Shop's Flash Deals is a feature that is currently available exclusively for selected sellersbut here are some tips to increase your chances of being selected!

- Improve your Shop Rating
- Reduce your Penalty Points
- Reduce your Seller Cancellation Rate
- Improve your Chat Response Rate
- Reduce your Late Shipment Rate
- Reduce your Average Days to Ship



Adding Products to My Shop's Flash Deals

Q: Why can't I add some products into My Shop's Flash Deals?

A: You cannot add products that are sold out, in other ongoing or upcoming Flash Deals or if your products do not meet the product criteria.

Possible Scenarios:

- Price is higher / lower than criteria required
- Stock quantity is higher / lower than criteria required

You can check the product criteria in My Shop's Flash Deals Details page.

Q: What happens to my product in an ongoing My Shop's Flash Deal when it enters a new Shopee Flash Deal?

A: The product will be temporarily removed from My Shop's Flash Deal for Shopee Flash Deal time slot.

Q: What is the maximum number of items I can select for My Shop's Flash Deals?

A: You can add up to maximum of 10 products for one My Shop's Flash Deals time slot.



Adding Products to My Shop's Flash Deals

Q: I had previously enabled products in My Shop's Flash Deals successfully. Why did some of the products become disabled subsequently?

A: Your disabled product might be in an ongoing Shopee Flash Deals, hence it will temporarily be disabled from My Shop's Flash Deals. The product can be enabled for My Shop's Flash Deals again after the Shopee Flash Deals.



Managing My Shop's Flash Deals

Q: How do I change the timing of an Upcoming or Ongoing My Shop's Flash Deal?

A: Time slots of already created My Shop's Flash Deals **cannot** be changed.

